

SCOTCHCOULTHARD HOLIDAY COTTAGES

Guest Charter

What we are doing to ensure that you have a great and most importantly safe stay at Scotchcoulthard

Firstly, we are ensuring that the cottage that you have booked will be cleaned and sanitised to the Covid Ready Guidelines from PASC UK, the AA and Visit England. We have also undertaken Good to Go accreditation and undergone a recommended Risk Assessment, which can be found on our website.

Only one family or a support bubble can stay in our cottages as from 17th September until further notice. Please do not book if you do not fit the criteria.

Communal Areas

The Games room will be closed. All other communal areas will be out of bounds. As the weather is cooler the coal shed can be used but please wear gloves for opening the door and using the coal shovel. We will place coal and logs for your stay in the cottage but, you may need to top up!

On Arrival

Please try not to arrive before 1500 hours so that we can complete the enhanced cleaning under the cleaning protocols.

Your cottage will be open and the keys inside. If you have any queries or issues, please contact us by phone, text or email.

House: 01434 344470
Susan – 07824543613
Andy – 07816656517

Your bedding will have been prepared in advance (as much as is possible) and placed in the cottage or made up if time dictates.

The cottages have minimal non-essential items, such as cushions, blankets, ornaments.

Crockery and kitchen utensils will be kept to a minimum and we ask that guests wash everything in the dishwasher (Tipalt/Hawthorn). For Hope Sike and Roy's Room, please leave out everything you last used so we can place in a dishwasher.

Should you need an item that is not there please ask and we will sort that.

We will provide a bag in each room and ask that you strip the bed and place all bedding and towels in there.



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Please take your rubbish to the top of the drive and place in the bins there. Green for general and black for recycling; paper, tin and plastic.

We will provide soap, cleaning materials and cleaning cloths. The jay cloths can be thrown out at the end of your stay, other cloths can be left with the washing please.

Our land and surrounding countryside will still be available for you to roam and play freely, in a socially distanced way.

What we are asking you to do to help us ensure that you have a safe and enjoyable holiday.

We ask that you socially distance from other guests please, especially relevant with small children.

Be rigorous in following social distancing when out in public.

If you show any signs of having the virus then you must immediately go and get tested by contacting <https://www.nhs.uk/conditions/coronavirus-covid-19/testing-and-tracing/get-an-antigen-test-to-check-if-you-have-coronavirus/>.

The result must be shown to us. **If positive, you will need to leave if any Member of your party can drive you. If that is not possible and you have to self-isolate here, then you will be have to pay for all bookings that have to be cancelled as a result.**

We will need you to provide, names, telephone numbers and email addresses of everyone in the party, so that we can pass this onto the NHS if it is required. This information will not be used for any other purpose. This must be provided at the point of arrival or before.

We have HMG guidelines that only two households (which can include a bubble) can holiday together. We cannot police this and ask therefore that you risk assess your own party and decide for yourself if your group is appropriate.

Remember the best way to stay safe is to regularly wash hands thoroughly.

Thank you and look forward to welcoming you in these strange times.

Reviewed 18th September 2020

